From: Shgufta Anwar < shagufta anwar@hotmail.com >

Sent: 28 February 2023 15:23

To: 12173, head < head@basnettstreet.lancs.sch.uk >

Subject: Feedback

Hi Lindsay,

I just wanted to put in writing what I said to you on Friday.

I would like to thank all staff at Basnett Street nursery school for the patience, kindness and professionalism that they have shown. Tabasum has been absolutely fantastic. I have been particularly impressed with the nurturing approach that you all adopt. The way that you have allowed Ayub to take his time to settle in, there has been no rush whatsoever on your part. As a parent I was anxious and worried about him settling in, however, because he has been able to take his time, any anxieties I had have been soothed. Ayub looks forward to nursery every day and this is only thanks to you all. The day I visited Basnett Street Nursery I had a really good feeling about the place, now I can say with confidence, choosing this nursery for my son was one of the best decisions I have made. Children need to feel cared, loved and have that sense of attachment with a trusted adult, all this and more are present at Basnett Street.

Thanks, Shagufta